

ITEM 7: PERFORMANCE REPORTING AGAINST THE COUNCIL BUSINESS PLAN – QUARTER 1

COMMENTS FROM THE OVERVIEW AND SCRUTINY MANAGEMENT BOARD

On 29 August 2019, the Overview and Scrutiny Management Board considered the report and agreed to support the recommendations to the Executive.

Proposed Changes to reporting performance against the Council Business Plan 2019/2020 and Data expected in Quarter 1 but not available

In relation to the proposed changes to performance reporting outlined in section 3 of the report, clarity was provided regarding why some of the targets had been amended:

- Reported incidents of domestic abuse (Measure 7) – it was confirmed that the service area aimed to reduce the number of incidents by 2%. Now that the final outturn had been reported, the target had been amended to reflect the 2% reduction.
- Adults who receive a direct payment (Measure 63) – it was confirmed that the previous target of 40% was not realistic and was therefore being replaced by a more realistic and attainable target of 33.5%.
- Sickness Absence (Measure 92) – Councillor Barry Young, Executive Councillor for Community Safety and People Management, confirmed that the target of 7.5 days per FTE had not yet been agreed and consideration was currently being given to having different targets for different areas, as 7.5 days was too high or low for some areas.

In relation to the data expected in Quarter 1 but not available, as outlined in section 4 of the report, it was clarified that the data for 'Reduce Carbon Emissions' (Measure 74) and 'Lincolnshire CO² reductions' (Measure 75) would always be reported in Quarter 2 rather than Quarter 1 each year due to the timing and availability of the data. However, the data for 'Adults aged 16-64 with a mental health problem living independently' (Measure 117) should be reported in Quarter 1 next year.

Appendix A – Summary of those measures where services have highlighted success in Quarter 1

- 16-17 year old Looked After Children participating in learning (Measure 45) – in response to a query about what happened to those not in learning and how many went on to tertiary education, it was confirmed that eight Looked After Children had received the grades necessary to go onto tertiary education this year. With regards to those 16-17 year old Looked After Children not in learning, it was highlighted that a Virtual School Case Worker and a Leaving Care Worker from Barnardo's would work with the young person to try to encourage them into employment with training or onto some form of training.

Appendix B – Summary of those measures where the target was not achieved in Quarter 1

- Visits to core libraries and mobile library services (Measure 36) – it was confirmed that funding was in place to address the IT issues and that the implementation of the IT upgrade was imminent. It was also highlighted that a change in people's behaviour and usage of libraries would also be contributing to the number of visits being below target.
- Household waste recycled (Measure 78) – it was highlighted that the lack of compatibility between the district councils was also an issue that would affect this measure. It was agreed that a note should be sent to the Lincolnshire Waste Partnership to highlight the data received by the Board regarding this measure and that the issue of compatibility between the district councils may be contributing to the poor performance.
- Adults reoffending (Measure 14) – The Board agreed to refer this measure to the Public Protection and Communities Scrutiny Committee for a more in depth analysis of the information provided. The Board requested that further information on the following be provided:
 - Prevalence of the different types of offences – breakdown of figures from less serious to more serious offences.
 - Age profile of offenders – which age cohort were more likely to commit offences.
 - Prison rehabilitation – how many offenders had been sent to prison and received rehabilitation, and what did the rehabilitation involve.
- People successfully supported to quit smoking (Measure 111) – it was highlighted that recent reports suggested that vaping was also dangerous, but there was a public perception that it was seen to be safer. The Board agreed to send a note to the Director of Public Health highlighting its concerns around the potential dangers of vaping.

General Comment

In response to a query about whether seasonal variations affected the performance of some of the measures, the Board suggested that a breakdown should be provided in future reports for those measures where there was a significant difference between quarters due to seasonal differences.